PIPELINE TCHAD-CAMEROON

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SOCIAL RESPONSIBILITY REPORT N°003 | **2020-2021**

TOTCO & **COTCO** *publish this report completely dedicated to their Corporate Social Responsability Activities*



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TCHAD OIL TRANSPORTATION COMPANY 3223, Abéché Street P.O. Box 6321 N'Djaména Tchad



CAMEROON OIL TRANSPORTATION COMPANY 164, Toyota Street (Bonapriso) P.O. Box 3738 Douala Cameroon

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Towards and with the communities.

Edito



Xavier FOLCH President & General Manager Tchad Oil Transportation Company S.A. Cameroon Oil Transportation Company S.A.

TOTCO & COTCO publish the third edition of the report entirely dedicated to their Corporate Social Responsibility (CSR) activities implemented in 2020 and 2021 although the impact of the COVID-19 pandemic. It gives an account of the dynamics put in place to involve the communities in which we operate in the development and implementation of activities for theirown benefit, through an open and constructive dialogue.

Since March 2020, Chad & Cameroon have been facing the COVID-19 pandemic which has been impacting the world since end of 2019. In response, governments have taken measures to stem the disease and limit its spread. In keeping with their citizenship policies, both companies have been engaged in various CSR initiatives to show solidarity with local communities.

Following our corporate culture, Safety, Environment protection and the wellbeing of communities have always been a fundamental concern that CSR programs materialize along the pipeline right of way. We try to respond to the various requests received from the population with whom we establish a sensible partnership with clear objectives to achieve. Partnership between businesses and communities are necessary because it is believed that such relationships can bring about better results that are more readily accepted by both parties.

In this common and proactive approach, the community ownership of CSR initiatives is a key decisive selection and success criterion. Furthermore, their contribution in the implementation, whatever form it takes,

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is a guarantee of sustainability to which is especially dear to us. In community relations between a company and community, it can be said that there is "high ownership of social solutions" when the community participates in the decision-making process to prioritize and implement social projects for its own benefit.

Our main focus areas are community health, access to water, education, environment protection and biodiversity conservation, support for the local economy, sponsorship of cultural and sport events.

TOTCO & COTCO pledge, as companies, to commit with their social responsibility to sustainable development. The long-term success of our business depends on a mutual understanding and our integration in the communities with whom we interact across the 1070 kilometers stretching from the Doba region in southern Chad to the Floating Storage and Offloading terminal on the Cameroonian coast near Kribi, since they are the ones monitoring and keeping the pipeline right of way cleaned.

In this way a proper implementation of our Corporate Social Responsibility programs, within the public-private frame. target partnership local development while communities helping them to improve their living conditions and to take advantage of the growth made possible by this fantastic Chad-Cameroon pipeline project; that we (TOTCO, COTCO and our Contractors) operate Safety, Reliability and Competitively in order to satisfy Oil producers using our facility.

Our Corporate Social Responsibility (CSR) vision and strategy

1. VISION

TOTCO & COTCO pledge to be responsible companies wherever they operate, in Cameroon and Chad. We maintain high standards with respect to ethics, respect all applicable laws and regulations, and also local and national cultures. Above all, our foremost commitment is to run safe, reliable, environmental friendly and competitive operations.

2. STRATEGY

TOTCO & COTCO strategy is to obtain positive development results through activities that we support in favor of communities in which we operate in Cameroon and Chad. These activities include capacity building, projects, contributions, socio-economic investments or community development initiatives directly sponsored by COTCO, TOTCO, and/or other contributors.

3. KEY FOCUS AREAS

Our key areas are the following :

- Community health;
- Access to water;
- Education;
- Environment protection and biodiversity conservation;
- Improvement of local communities livelihoods and support to local economy;
- Sponsoring of cultural and sport events.

4. COMMITMENT TO SUSTAINABILITY

TOTCO & COTCO commit to manage the main potential environmental impacts resulting from

our activities. In order to avoid or mitigate the impacts on the environment and communities, we have to understand local culture, peculiarities and local needs, while providing profitable results; actively manage our environmental performance and maintain a constant focus on operational excellence.

We consider our commitment to personnel and process safety as a requirement which primarily benefit our own staff or our contractors. Ensuring that «Nobody Gets Hurt» and all return home and to their families without injury is our first social responsibility duty.

We believe that the socio-economic sustainability of our activities (operations and maintenance of the Chad/Cameroon Export Transportation System) is a key component in achieving positive development results through a participative approach involving the communities in which we operate.

Lastly, we consider that taking into account the interests of the communities hosting us, is a vital element of our success and our sustainable development as a company.

5. GOVERNANCE AND MANAGEMENT

A management committee drives the corporate social responsibility and ensure that resources needed to deploy the related activities are available. The goal being to clearly identify the problems of the community and manage them in accordance to our CSR strategy.

The management committee provides guidelines to ensure that CSR programs and related budgets are adequately designed and used. It approves the yearly program, supervises the implementation of the actions undertaken and ensures the best allocation of the dedicated resources.

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Publishing Director Xavier FOLCH

Chief Editor Jules S. WACK MBALLA

Contributors André BELLE Maurice MOUTEDE Yvette MOMO Brigitte LEHMAN Ferdinand NGOA Kaltouma Mahamat SALEH Michele OTELE Support Team Bernadette KWEDI Hamit ABDELGUEOU Beal B. LOBE Emmanuel ATENGA

Photos ETS KIDEK Photo Video and Services

Design & Printing PIXELS S.A.R.L

Editing Secretary Marthe MANYIM

COMMUNITY **HEALTH**

Reduction of mortality caused by snake bites

OTCO has pursued its program aiming at reducing the mortality caused by snake bites in the Touboro Health District; program that started in 2016.

Over the past six (06) years, joint actions in partnership with "2N PHARMACEUTIQUE" and Cameroon Ministry of Public Health (MINSANTE) have been very productive in and around the Health District of Touboro: nearly 1,500 doses of antivenomous serums used; but also nearly 800 lives saved.

The main target of this program has not changed and remains to reinforce health personnel capability in handling snake bites cases and improve the availability of antivenomous serums in the Health District of Touboro, in the Mayo Rey Division (North Cameroon); which has been established by researchers as the region that holds the highest frequency of snake bites of the country with close to 250 cases recorded every year.

The program is based on a tripartite partnership: first the MINSANTE which must make antivenomous serums available at affordable costs: then "2N Pharmaceutique", a pharmaceutical firm that deals with the distribution of serums and provides training services for health personnel; and finally COTCO supports the government in the provision of antivenomous serums at the start-up phase of the project and also facilitates logistic arrangements.

Since the end of 2019, no training services for health personnel was provided by "2N Pharmaceutique" because of the COVID-19 pandemic.





The table below summarizes the key quantitative data for the reduction of mortality caused by snake bites in the Touboro Health District since 2016.

Year	# Antivenomous doses donated by COTCO	# Snake Bite Patients from Touboro District Health	# Lives saved	Cumulative Mortality Rate
2016	182	64	59	7.8%
2017	200	179	161	10.0%
2018	320	143	137	4.2%
2019	295	151	145	4.0%
2020	300	146	137	6.2%
2021	285	140	128	8.6%
Total	1478	823	767	

Snake Bite Patient

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Snake Bite Prevention: **TOTCO partners** with the Ministry of Public Health

Following its corporate social responsibility obligations, TOTCO's determination to reduce mortality from snake bites in Chad, is made possible thanks to a partnership with the Ministry of Public Health.

oisoning following snake bites is a great scourge in Chad. A large number of people are affected, especially rural populations and people with low incomes. The incidence is very high and the consequences are serious such as: hospitalization, death and or infirmities. For several years, the Health District of the province of Logone Oriental, especially those bordering the pipeline right-of-way on the Chadian side, had the highest rates of snake bites and also a very high mortality rate following snake bites. including more than 500 deaths related to snake bites by the provincial health delegation of the Ministry of Public Health. The health centers adjacent to the pipeline right-of-way were chosen in 2017 to benefit from optimal care in a partnership between the Ministry of Public Health and the TOTCO Company to provide anti-venoms (ATV) but also adapted training for all practitioners in charge of patients bitten by snakes. The results were very satisfactory from the first year. It was possible to observe a degree of adherence of rural populations to hospital care with a rapid consultation, less than an hour after the

snake bite, and also a significant drop in the sequelae related to snake bites and deaths.

The combination of good clinical practices and the availability of ATVs around healthcare staff has enabled the various partners under the aegis of TOTCO to build a sustainable and effective arsenal in this fight against snake bite poisoning. Over time, this approach has become the only effective means in the fight against snake envenomation in the area of the pipeline right-of-way covered by the Project.

In 2016, 1149 cases were recorded,

Years	Doses provided by TOTCO	Patients	Lives saved	Cumulative Mortality Rate
2017	120	68	63	7.4%
2018	450	370	366	1.1%
2019	490	327	326	0.3%
2020	498	291	285	2.1%
2021	275	250	250	0%
Total	1 833	1 306	1 290	1.2%

Testimonials

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G I went to get firewood in the bush when I was bitten by a snake in my ankle. I managed to kill it, but immediately after, I fainted. Fortunately, I was accompanied by my child who ran to alert his father who wasted no time to transport me to the health center equipped with anti-venom serums by TOTCO. It is thanks to TOTCO that I am alive among you today."

Husband: "As soon as I saw my wife bitten by the snake, I was already thinking about widowhood and did not believe in the assurance given by the nurse. But now, I thank TOTCO very much for donating anti-venom serums to our health centers. May God bless and protect TOTCO."



66 It is a great joy to have the antivenom serums granted by TOTCO in our health centers because snake bites are a scourge in our provinces. In the recent past, there have been many cases of death from snake bites, but since we have serums, I have only deplored one case of loss of life after the victim was released and considered out of danger. Thank you to TOTCO."

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COMMUNITY **HEALTH**

COVID-19 : COTCO staff support hospitals' personnel

The total amount raised went up to **CFAF 20,088,000**

Employees of the Cameroon Oil Transportation Company (COTCO) joined in the fight against the Corona Virus Pandemic in Cameroon by providing support to medical practitioners and staff of some health facilities.

hen COTCO executives decided to aid some hospitals in Douala, employees of this company thought it was wise to do the same. On May 9, 2020, COTCO employees initiated a fundraising operation, under the impulsion of Staff Representatives. support the Cameroonian to Government in the fight against COVID-19. Employees were highly involved in this operation; about 83% of them responded to this act of kindness and solidarity. An amount of CFAF 10,044,000 was raised.

The company, by decision of the management committee, decided in a citizen impulse to support and encourage this initiative of the staff, adding the equivalent of the amount raised. With figures doubled, the total amount raised went up to CFAF 20,088,000. This money was used to aid the following hospitals; Bonassama District Hospital in Douala, New Bell District Hospital in Douala, Kribi District Hospital, Belabo Sub-divisional Medical Center, and Touboro District Hospital.

This special donation comprised sanitary products and equipment such as; personal protective equipment like over-gowns, protective glasses, single-use waterproof suits, singlesurgical masks, single-use use surgical gloves, single-use visors, skullcaps, medical socks; hygiene equipment like chlorine, hvdroalcoholic gels, handwashing stations, liquid soaps, garbage seals with lids and wheels, hospital cleaning seals, shovels for garbage collection, rubber boots, heat pump sprayers, backpack sprayers; and Infrared thermometers.



t was on the sunny afternoon of Wednesday, June 24, 2020, that the ceremony of handing over donations from COTCO employees to the Touboro District Hospital was held. It was a major event that took place in the presence of representatives of local administrative authorities, the managers, and the staff of the hospital. The joy of the participants was evident at the sight of the type of materials, and especially at the quality and quantity. Speaking on this donation by COTCO employees, Mr.

COTCO employees provide Touboro district hospital with COVID-19 Aid

Issa BOUBADJAM, President of the Hospital Management Committee said: "I say many thanks to COTCO for thinking about our people through the Touboro Health District; thank you because this donation to the Touboro District Hospital is in the interest of this community that will benefit greatly. These items come at a time of great need and they will be used accordingly".

On his part, the Director of the hospital, Dr. Christian Joachim MBOG said: "First of all, the District Hospital of Touboro by my modest person, would like to thank the

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Donation worth approximately CFAF 3,234,991

company COTCO and all its staff for this donation; because it comes at a time when we are amid the COVID-19 pandemic. Luckily, the Touboro Health District has not yet recorded a positive case; although there have been some scares. These donations will therefore support our teams in the response to this pandemic. As for the choice of equipment, it was a wise choice that will help us a lot, not only during the pandemic; and even after. We are very delighted, and we can only say a big thank you".

There is no doubt this donation worth approximately CFAF 3,234,991 came at the right time.

Bonassama hospital receives COVID-19 aid

n June 16, 2020, a delegation of four COTCO employees went to the Bonassama District Hospital in Douala to donate hygiene materials and protective equipment for hospital personnel to assist in the fight against the COVID-19 pandemic. This material was bought with funds raised by COTCO employees. This delegation was made up of Bernadette KWEDI, from the Public and Government Affairs Department (P&GA), Dr. Fatoumata SEYDI, from the Medicine and Occupational Health (MOH) Department, Mama MEFIRE, Staff Representative, and Dorcas SEYAPDJE from the Commercial Department.

The delegation received a warm welcome upon their arrival from the Director of

Handed over the material and equipment worth **CFAF 5.400.000**

the hospital, Dr. Alphonse BAYIHA. The official donation ceremony took place in front of the Hospital's Directorate and the main building in the presence of the staff. The P&GA representative read a

heartwarming message to those present from COTCO's General Manager. The Staff representative then officially handed over the material and equipment worth CFAF 5,400,000 to the hospital's Director.

Dr. BAYIHA, Director of the hospital was amazed by COTCO's choice of his hospital and by the items donated that responded perfectly to the hospital's current needs concerning the fight against COVID-19 in



the country. The MOH Manager explained the basis of the selection criteria of both hospital and materials.

Dr. Alphonse BAYIHA, on behalf of all the medical staff, expressed his profound gratitude to COTCO employees and their President and General Manager for his heart-warming message. The ceremony ended on a general note of satisfaction from both parties.



s a sign of solidarity in the fight against the COVID-19 pandemic, COTCO employees, with the support of COTCO's Management Committee, donated hygiene materials and personal protective equipment to the New-Bell District Hospital, in Douala. The gifts are estimated to cost approximately CFAF 4,000,000. These materials were handed over to the Director of the hospital during an official ceremony held in the courtyard of the establishment, on June 17, 2020.

The ceremony began at around 1 P.M. with a guided tour of the hospital led by its Director, Dr. Jean Chrysostome NDOUMBE Fils, who allowed the COTCO team to see how well maintained and clean his hospital is. After this, the donation ceremony was held and the items to be used by the hospital's staff were handed over.

"Today, I feel satisfied because COTCO's staff came to help our efforts in solving

New Bell District Hospital receives hygiene, personal protective equipment

a real current problem. This gesture by COTCO's staff will boost health workers to work more. I am sure that this is an oil stain that will have its effect in the fight against the COVID-19

pandemic at the hospitals level. COTCO employees just provided us with quality items as if they read our minds. The items given are exactly what we have been soliciting at this hospital. The quality shows that the items were chosen with expert help. A lot of companies donate as an organization; only a few are the impulses of charity carried out by the staff themselves", said Dr. NDOUMBE Fils, Director of the hospital.

With this donation, COTCO employees showcase their generosity and support for the health and well-being of communities. The representative of COTCO's General Manager, Jules S. WACK MBALLA, in his speech, said that this gift is the fruit of the personal effort of each employee in the image of their company whose citizenship commitment is no longer to be demonstrated. The purpose of this donation is to show the medical staff of the New Bell District Hospital our gratitude The gifts are estimated to cost approximately **CFAF 4.000.000**

for their dedication and sacrifice made to ensure the health of citizens.

"From the bottom of my heart, I thank you all and encourage you to continue in this momentum, not just for us, but also to help other centers or hospitals that are in need. This gift is timely. The equipment offered will meet, at 90%, the needs we have. The best message we can send to COTCO employees is that of the sick; they thank COTCO employees for protecting the health workers who care for them. And when patients are satisfied with the quality of care of health workers; that's the main thing" Dr. NDOUMBE added.

After noting that this donation will be very beneficial for the staff, especially in this difficult period of a health crisis, Dr. Jean Chrysostome NDOUMBE Fils expressed his thanks to COTCO employees and their Management. This ceremony which had in attendance the nursing and administrative staff of the New Bell District Hospital ended at around 2 PM leaving the hospital staff happy with this gesture of altruism by COTCO employees.

COMMUNITY **HEALTH**

Kribi District Hospital receives COVID-19 aid from COTCO staff

ednesday, June 17, 2020, was a special day at the Kribi District Hospital. The weather is warm and beautiful, permitting hospital staff to go about their routine business with glee. A pick-up truck loaded with equipment has just entered this hospital with three COTCO employees on board: the representative of the General Management, Bernadette KWEDI, the staff representative, Alexandre MANDJOMBE, and the Community Relations Officer of the area, Henri MABALI.

Patients waiting to see the doctor all have their eyes fixed on this loaded and covered vehicle that has hidden its contents. After a warm welcome by Dr. Albert BISSE, the Director of the hospital, Dr. Christine EKEDI EDIBE, Head of the District Health of Kribi and Coordinator of actions relating to the management of COVID-19 in the area, and reduced staff to respect the social distancing measures, the message of the General Management of COTCO was read, marking the beginning of the handing of donations ceremony by COTCO Staff to the hospital.

Once the tarpaulins were removed, the Head of the Kribi District Health invited

The materials worth approximately **CFAF 4,052,100**

the hospital's COVID-19 patient pavilion officials to come and discover the precious donation of COTCO employees.

After a quick check according to the list provided, the materials, worth approximately CFAF 4,052,100 were handed over to Dr. Christine EKEDI EDIBE by the Staff Delegate. The emotion was palpable and the joy could be read on the faces of the nurses and the doctor of pavilion M «COVID-19». Between these brave people in white coats, one could hear exclamations such as: «Finally new thermo-flash!», «There is even an electric atomizer!», «Overgowns, Chlorine!», «What surgical masks!» In short, all this demonstrated that the donation came at the right time in this hospital that already had interned patients with COVID-19 at the time of our visit.

«It is with great satisfaction that we receive the donation from COTCO staff. You know with the news and the COVID-19 pandemic that is undermining the whole country, the hospital has been designated as a center for the care of patients in the region. On behalf of the hospital staff and interned patients, I will



like to thank COTCO for the donations they have kindly made available to us. These materials will allow us to better care for our patients effectively; while guaranteeing the safety of our nursing staff. The items we just received such as atomizers, chlorine, mops with handles, surgical masks are of high quality and will greatly help us in the care of our patients», said Dr. Albert BISSE, Director of Kribi District Hospital.

Before the departure of the COTCO delegation, the Head of the Kribi Health District thanked the employees of COTCO and their General Manager for their kind heartedness. She then encouraged the head of the COVID-19 pavilion to take everything she urgently needed into her service, before the rest of the equipment will be stored in the hospital store. COTCO's staff journeyed back to Douala their hearts filled with the joy they could read on the faces of all the medical staff of the Kribi District Hospital.



n Monday, June 18th, 2020, the COTCO employees COVID-19 donation handover ceremony to the Sub-Divisional Medical Center (SMC) of Belabo was held in the presence of the hospital Director, Dr. IDI AMADOU, the medical personnel, and

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Belabo sub-divisional medical center gets COVID-19 aid

all administrative authorities of Belabo notably the subdivisional Officer and the First Deputy Mayor. The ceremony was a great success thanks to favorable weather conditions.

A donation of hygiene and sanitizing material, and personal protective equipment worth about FCFAF 3,207,250 was handed over to the hospital.

"I feel greatly moved and satisfied as

CFAF 3,207,250 was handed over to the hospital

health personnel. In the current context of COVID-19, health personnel are very exposed, since they are the first to be in contact with patients. This will help them protect themselves more and provide adequate care for the patients. Today's donation galvanizes us and gives us confidence. Being on the front line means if we fall, patients will suffer a lot for there will be no one left to take care of them. Our protection is therefore vital". For that reason, we thank COTCO staff for their efforts made today; we thank them very much. The material received today will be dispatched from the entry to the care point of patients; notably, handwashing, temperature taking at the entrance, and screening at the reception, will help detect patients who present serious signs and symptoms which may be caused by COVID-19. In the event of positive cases, the reception staff will have to make use of the material received such as overcoats, visors, and caps to be able to take care of these patients up to the laboratory. Then, the staff will ensure proper waste disposal. We will therefore make good use of it and ensure proper maintenance for its sustainability", said Dr. IDI AMADOU, Director of the Sub-Divisional Medical Center.

A clear sentiment of joy and satisfaction could be read on the faces of all present. The Divisional Officer used this opportunity to pay a warm tribute to COTCO and its staff for their act of generosity. "I am very grateful to my colleagues for having designated me as their representative to this ceremony" declared Souleyman SOUAIBOU, COTCO Community Relations Officer of the area on her part, Mrs. ABBA Hadja KANGUE, Treasurer of the Belabo Sub-Divisional Medical Center said, "My feeling is a feeling of joy and pride; we are very happy. This material will be used sparingly. We will ensure that the whole medical staff is protected".

COVID-19 : COTCO donates to Douala hospitals

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The sum of a whopping **CFAF 20,000,000** as financial value

Within the framework of its Corporate Social Responsibilities, executives of the Cameroon Oil Transportation Company COTCO joined the government in the fight against the COVID-19 pandemic in Cameroon by providing medical assistance to some hospitals in Douala.

OVID-19 took the world by surprise. When the pandemic hit, governments around the world and international organizations called on combined efforts from institutions, enterprises, and individuals to all join forces in the fight against this virus that took the world by storm. Responding to this, COTCO executives decided to contribute to the efforts already being made by the Cameroon government in the fight against this pandemic. COTCO chose two health facilities in Douala; the Gyneco-Obstetric and Pediatric Hospital and the Laquintinie Hospital which were COVID-19 centers and had the most COVID-19 patients.

On May 22, 2020, COTCO execs handed over donations to the management of the Gyneco-Obstetric and Pediatric Hospital, and on May 26, 2020, the company handed over donations to the management of the Laquintinie Hospital. These donations comprised hygiene materials and personal protective equipment. "Our company used this opportunity to honor the tremendous and outstanding commitment of Cameroon's health workers, especially those of these two hospitals who have been dedicating themselves daily to save and protect lives since this health crisis started," one of COTCO's execs said.

The donations made by COTCO had as financial value the sum of CFAF 20,000,000. The recipients remained grateful and highly appreciated this kind gesture and show of solidarity by



COTCO. The heads of the institutions while receiving the donations thanked the company while calling on other generous humanitarian souls to follow suit.

COTCO as a company understands that it has social responsibilities. As such, it remains committed to helping in any way it can whenever the need arises. The company never fails to help communities in areas such as access to potable water, community health, education, protection of the environment and biodiversity, support for local economy, and sponsorship of local cultural and sporting events. Hence, helping hospitals in the fight against COVID-19 in Cameroon is just one of the many charitable ventures of COTCO.





COMMUNITY **HEALTH**

Nanga-Eboko: COTCO gives district hospital facelift

Financial contribution is evaluated at a whopping **CFAF 83,000,000**

Nanga-Eboko District Hospital gets a new look as its main unit and emergency unit blocks were renovated, and a new block of 3 toilets was constructed by COTCO.

he Cameroon Oil Transportation Company, COTCO, takes its Corporate Social Responsibility seriously. For this reason, it never fails to help local communities in areas of need such as the provision of potable water, education, and health facilities. In February 2020, COTCO CSR Management Committee approved the project to refurbish the Nanga-Eboko District Hospital located about 160 km from Yaoundé and 200 km from Belabo.

The reason behind this project is to make sure the quality of health services in the community is improved upon. In addition, the project aimed to upgrade the hospitals' standards for the benefit of the current and potential patients. It also wanted to make sure the hospital has the capacity to properly receive COTCO employees or contractor personnel working around Nanga-Eboko, especially in emergency situations. "We are very grateful for this special gift from COTCO it's a great pleasure for us to have it. It is an encouragement for us as health care and for patients to come back to the hospital because we are now equipped to give them the best for their health", said Dr. Marcelle ADJELLE DOUMBE, health personnel at the Nanga-Eboko District Hospital.

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Despite COVID-19 constraints and logistics-related difficulties that tried to setback the project, COTCO remained firm in its decision to pursue the project to completion. The project scope included: whole refurbishment works of two buildings which included masonry, framework, ceiling, roof, electricity, plumbing, glazing, tiles, metal and wooden carpentry, and paint, construction of a new block of three modern restrooms, training provided to the hospital caregivers and purchasing and supplying the hospital with biomedical equipment.

Although it was challenging due to unstable electricity and lack of network coverage, with COTCO's financial support, the know-how of the local technical team and the hospital staff, and management's regular assistance and involvement with the provision of water and local workforce, the two buildings were quickly refurbished and upgraded to modern standards, and new restrooms constructed. "The hospital lacked a lot and the buildings were completely dilapidated. With the efforts of the government already COTCO has come in support to improve the medical personnel working environment and thus also the care of patients. Everyone is happy", said Dr. Idrissou BOUBA, Director of Nanga-Eboko District Hospital.



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Renovation works started on December 04, 2020, on the Emergency unit block, after the required working materials were bought, and a series of meetings and discussions with local key stakeholders namely: the Mayor of Nanga-Eboko, the Hospital Director and staff, and the Divisional Officer of Nanga-Eboko. Three new toilets were also constructed behind the Emergency Unit that was fully refurbished by the end of April 2021. On August 11, 2021, refurbishment works started on the main unit block of the hospital and by October 31, 2021, the work was completed.

« It's all renovated structures, three newly constructed modern toilets, and the donation of biomedical equipment to the Nanga-Eboko District hospital is an extension of the company's social responsibility policy. COTCO decided to do this gesture because it's perfectly part of the social responsibility of COTCO », said COTCO's General Manager, Xavier FOLCH.

COTCO's financial contribution is evaluated at a whopping

CFAF 83.000.000, which has brought happiness and relief to the Nanga-Eboko community and also makes sure that patients are comfortable and well looked after, and their hygiene and sanitary conditions greatly improved.

"I am delighted because I see the exceptional work that has been done here. I am sure that this facility will be well used and I can tell you that I would like to receive very quickly a photo of the first baby to be born in this hospital" COTCO's General Manager, Xavier FOLCH said.

In order to sustain this investment, a partnership agreement was signed with the District Hospital administration, head of Nanga-Eboko District Hospital, Nanga-Eboko Mayor, and COTCO General Manager on responsibilities for renovations and maintenance.

Nanga-Eboko is an urban city located in the Centre Region of Cameroon, with a population of about 30,000 people.



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ACCES TO WATER

TOTCO aids local communities with potable water

As part of the implementation of its corporate social responsibility program, TOTCO helps communities in need with basic necessities.

OTCO, following its social programs, usually identifies basic community needs. Working in collaboration with local populations, such needs are always in the domain of health, education, environmental protection, incomegenerating activities (IGAs) and infrastructure whose realization or rehabilitation is an essential factor in local development. The creation and rehabilitation of water wells, thus giving healthy water to the population is a main aspects that improves human's livelihoods. It is widely believed that water is live. As a result of this community compensation program, coupled with donations made by Esso-TOTCO, a total of 62 boreholes were identified and were subject of an assessment in 2018. This study showed that 33 water wells were no longer functional and required appropriate repairs.

The work consisted of: reassessing each failed well, repair each borehole based on the diagnosis made, set up a management and maintenance committee for the structure, train and supervise the said committee in the management and maintenance of the structure, provide materials and equipment essential for maintenance, set up a monitoring and evaluation schedule of the structure in which the





management committees are closely involved and sensitize the beneficiaries in order to appropriate and perpetuate the work.

Thus, in 2020, 10 water wells were repaired and made available to communities. The monitoring and evaluation mechanism of these structures put in place works quite well through the effective involvement of the management and maintenance committees. It is also very active in the regular collection of data and the creation of a local partnership between the beneficiaries and other bodies specialized in hydraulics in rural and pastoral areas. The rehabilitation was done in the following 10 villages: Komé Atan, Kayaral, Koutounya, Bolobo I, Moukassa, Beto II, Bengadoua, Ngamadji, Diba II and Kouloulou.

Having found that the data from the assessment conducted in 2018 were no longer operational for optimal rehabilitation, another diagnosis of 19 broken water wells was conducted in 2021. Based on the results of this study, the process of rehabilitating the said water wells was launched for 2022.

COTCO continues to provide local communities with clean water

In its plan to contribute to the wellbeing of people leaving along the pipeline rigth of way, COTCO is engaged in the provision of clean water to local communities.

t is often said that water is life. That is why the provision of clean and healthy water to local communities has always been at the center of COTCO's Corporate Social Responsibility. The company's main objective for 2019 and 2020 was to continue to increase access to water by local communities through the refurbishment of existing water wells constructed by COTCO that needed repairs. In 2019, COTCO evaluated all 62 wells that have been constructed by the company since 2012 and determined that 22 of them needed repairs. In 2020, 20 water wells needing maintenance were renovated.

The contribution of water wells to the health and wellbeing of communities cannot be undermined. However, the challenge remains in the maintenance of these water wells. It is for this reason that community water Wells Management Committees have been put in place in each village, and mechanic toolboxes handed over to enable them to carry out maintenance. Meanwhile, local technicians were trained on how to address basic water well maintenance activities. It also included a capacity-building component with actions focused on water well maintenance and sustainability, hygiene, water conservation, and basic sanitation near water wells. All these, so local communities can take ownership of their projects especially water wells maintenance to make them sustainable.

While reliable and inexpensive to operate, these manually pumped water wells have a positive impact on every part of rural life.





EDUCATION

Meiganga subdivision: COTCO refurbishes Gbata primary school

Contribution evaluated at CFAF 8,405,000

In line with its ten years refurbishment plan of schools, the Cameroon Oil Transportation Company (COTCO) has renovated the Gbata Primary School located in Meiganga, a Subdivision in the Adamawa Region of Cameroon.



new block of four restrooms was constructed, while a classroom was renovated and refurbished at the Gbata Primary School in Meiganga, thanks to COTCO's ten years refurbishment plan of schools built during the compensation phase. In February 2020, COTCO CSR Management Committee chose Gbata Primary School among 26 schools selected for the classroom rehabilitation program.

COVID-19 constraints and related logistics restrictions, could not stop COTCO's decision to pursue social activities in villages along the pipeline road, and even in remote areas. Once Gbata Primary School was chosen, work began immediately. COTCO provided financial support and local technician know-how, while the locals provided water and a skilled labour force. With their combined efforts, the classroom was quickly refurbished following modern classroom standards, and new restrooms were constructed for the pupils. Refurbishment works had included masonry, framework, metal and wooden carpentry. The classroom had been equipped with 40 new table benches and a new table and chair for the teacher.

"We are so happy with the new classroom. The new table benches and blackboard have made studying more comfortable for our children and they are excited to come to school. We no longer have dust in the classroom as the floor has been smoothed with concrete, and the roof consolidated", said **ABO Apollinaire**, the school director. "We don't only feel safe, we feel like we've been upgraded to match schools in urban areas. My position is now attractive to some other school directors. I was assigned to this school 6 years ago, and plan to stay here for at least 2 more years", he added.

COTCO's financial contribution is evaluated at **CFAF 8,405,000**.

However, it pales in comparison to the joy and happiness it has brought to the locals in this community on the pipeline road. In addition to the comfort brought to pupils, hygiene and sanitation have also been improved in this landlocked school with the construction of new restrooms. The official



handover ceremony, which was marked with jubilation took place on February 25, 2021, in the presence of representatives of the Ministry of Basic Education in Meiganga, and the entire Gbata community (chief, villagers, teachers, students).

"Our community is dynamic. We have nomads who have very much appreciated the project and its spirit. They feel very proud as they had been involved in its success through their contributions in the provision of sand, water, labour, and support to the technician during the renovation work" said YAYA Souleymanou, President of the school's Parents Teachers Association. "Our primary school now has clean and modern restrooms and a beautiful classroom equipped with new table-benches. Parents are now willing to pay the fees related to the administration of their association", he added.

To sustain this investment, a partnership agreement has been signed with the school administration, the Parent-Teacher Association, and Gbata traditional rulers on responsibilities for maintenance of the property. Through this, random visits will be organized by COTCO to ensure the classroom and toilets are well maintained as agreed. As per the agreement, COTCO will bear maintenance costs.

Gbata primary school was created by ministerial order. Its lone classroom was built in 2003 by villagers during the compensation phase. Gbata is a small community with a population of about 500 people. It is located on the Meiganga-Belel road, about 144km from Meiganga.





EDUCATION

Minta subdivision: Meyak public primary school renovated

Contribution evaluated at CFAF 16,000,000

COTCO has a ten years refurbishment plan for schools. Through this, it has renovated the Meyak Public Primary School located in Minta, a Subdivision in the Centre Region of Cameroon.



new block of 6 washrooms and 2 classrooms was renovated at the Meyak Public Primary school thanks to COTCO's ten years refurbishment plan of schools built during the compensation phase. In February 2021 COTCO CSR Committee had chosen Meyak Primary School among the 26 schools selected for the renovation program. COTCO provided financial support and local technician know-how, while the locals provided water. sand, and a skilled labour force. With their combined efforts, the two classrooms and a room office for the director were quickly refurbished, and new washrooms were constructed following modern standards. Refurbishment works included masonry, plumbing, framework and ceiling, and metal and wooden carpentry. Both classrooms have each been equipped with 40 new table benches and new tables and chairs for the teachers. A total of nine metallic doors were made and fixed on the two classroom doors, while six were placed on the washroom doors and one on the director's office door. These works have reinforced the concrete structure that was deeply weakened.

COTCO's financial contribution is evaluated at CFAF 16,000,000. However, it doesn't compare to the joy and

happiness it has brought to the locals in this community living on the pipeline road. In addition to the comfort brought to pupils, hygiene and sanitation have also been improved in this landlocked school with the construction of new washrooms. The official handover ceremony, which was marked with jubilation took place on September 21, 2021, in the presence of the Basic Education Departmental Delegate in Nanga-Eboko and the entire Meyak community: the chief, villagers, teachers, students.

To sustain this investment, a partnership agreement has been signed with the school administration, the Parent-Teacher Association, and Meyak traditional rulers on responsibilities for maintenance of the renovated and constructed property. Also, random visits will be organized by COTCO to ensure the classroom and washrooms are well maintained as agreed. As per the agreement, COTCO will bear maintenance costs. Meyak Primary School was created by ministerial order and its two classrooms were built in 2003 by villagers during the compensation phase. Meyak is a small village with a population of about 500 people mainly farmers. It is located approximately 45.6 km from Nanga-Eboko on the Nanga-Eboko to Bertoua road.

Ngoumou subdivision: | Contribution Nkongmeyos III primary school refurbished CFAF 9,995,000

Nkongmeyos III Public Primary School of Application is equipped with a new block of 4 toilets, and 2 classrooms renovated thanks to COTCO ten years refurbishment plan of schools built during the compensation phase.

kongmeyos III is a village twinned to the much closed Nkongbibega Village, with one single local development committee.

In February 2019 COTCO CSR Committee had chosen Nkongmeyos III Primary School of Application located in Ngoumou Subdivision, among the 26 schools to be renovated by the company.

Nkongmeyos III is located 30 km from Yaoundé on Yaoundé-Olama road. There are around 1000 people living in both villages, including Nkonzock II, mainly farmers.

Nkongmeyos III Primary School of Application was created by ministerial order, and has 2 classrooms built in 2003 by villagers during the compensation phase.

Thanks to COTCO financial support, local technician know-how and the village contribution (water, sand, local workforce) in a participative approach, two (2) classrooms had been refurbished under modern standards,

and new toilets constructed.

Refurbishment works had included masonry, plumbing, framework & ceiling, metal and wooden carpentry. Both classrooms were equipped each with 20 new table-benches and 2 new tables/chairs for the teachers.

2 metallic doors were made and fixed on classrooms. 4 wooden doors were made and fixed on toilets. All with padlocks.

In addition to the comfort brought to students, hygiene education had been improved in this school with construction of new toilets.

COTCO is proud of the result of its contribution evaluated at CFAF 9,995,000 which brought happiness to Nkongmeyos III, Nkongbibega I villages and communities living on the pipeline road.

In order to sustain this investment, partnership agreement а had with been signed the school administration, the parent association and Nkongmeyos III / Nkongbibega traditional chieftaincies Т on

responsibilities towards renovated/ constructed building's maintenance.

Random visits would be organized by COTCO to ensure the classrooms and toilets are well maintained as agreed. COTCO would support costs of maintenance as per partnership agreement.

There was no official handover ceremony for this project, due to COVID-19 pandemic which drove to a general lockdown.

However, the keys of the classrooms were handed over to the school director in Ngoumou on September 28, 2020.







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EDUCATION

TOTCO distributes textbooks and solar bags to schools

TOTCO Executives visited some secondary schools located in the right of way of the pipeline where they distributed much needed textbooks and school supplies.



rom 24 to 26 May 2021, TOTCO distributed books and didactic material, alongside a periodic report of societal activities to some 9 secondary schools along the right of way of the pipeline. This mission was headed by the Provincial Delegate of National Education of Logone Oriental, Mrs. Anne Mbaré and the General Business Manager of TOTCO, Mr. Lobe Beal. Accompanied by their respective staff, the mission was greeted by popular jubilation in view not only of the glaring lack of textbooks suffered by all the schools visited, but also and above all of the spectacular results obtained thanks to the first grants in 2021. TOTCO's textbook distribution mission was also greatly supported by local media, which widely echoed and disseminated it. Staying true to its core value of safety, the mission began each day with a security meeting, a categorical imperative for no one to get hurt.

The first locality to receive these guests was the official school of Moukassa in the Kome canton, then that of Kagpal followed by the college of Timberi in the canton of the same name. In all the schools, the excitement was the same. Each time, the delegation was welcomed at the entrance of the schools concerned with a massive crowd, traditional dances, singing of praise songs to the glory of TOTCO, throwing youyous and sketch dances to the sites selected for the ceremony.

The euphoria was same on the second and third days of the mission, May 25 and 26 respectively, notably in Bitoye in the Mbaissaye canton, a village on the Chadian-Cameroonian-Central African border, then at the Lycée d'Italie and the Collège Saint Jean Paul II in Mbaibokoum, both in the Bidanga canton. Finally, Bessao High School, Dodang I Official School (Bessao Canton) and Gadjibian College (Gadjibian Canton) closed the tour.

Textbooks distribution list							
Years	Number of Textbooks donated	Number of CEG	Number of high schools	Number of primary schools			
2019 - 2020	1 812	03	02	02			
2020 - 2021	1 980	04	02	03			
Total	3 792	07	04	05			

Testimonials

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" TOTCO's gifts will Help populations in extreme poverty "



C At John Paul II College, we would like to express our deep gratitude to TOTCO for this act of generosity, especially to our school and our students for these donations of textbooks and solar bags that are of great use to a population of extreme poverty." " These books gifted by TOTCO will benefit learners "



CNewly arrived as headmaster of the high school, I would like to thank, on behalf of all parents, teachers and students, TOTCO for having provided these books for the benefit of these learners who need them so much to raise a level that could not be lower. In addition, while TOTCO may also equip some institutions with globes to support geography classes."

Solar bags distribution

till in the educational sector, the John Paul II College in Mbaibokoum did not only benefit from textbooks but also solar bags. This was part of a pilot project that seeks to enable students carry their school supplies and have lighting for evening studies. The main purpose of this initiative is for quality education in this part of the country with unstable electricity supply. Moreso, a large part of the population find it difficult to afford electric twill thus go a long way in transforming the lives of young people in this community, hence a worthy Investment.

EDUCATION PROGRAM : Computer donation In 2020 and 2021, COTCO donates computers to the high school a long the pipeline route

		Computers Donated		
YEARS	SCHOOLS NAMES	Laptops	Desktops	Printer
	MBANDJOCK Bilingual Government High School	13	20	1
	MBANDJOCK Technical Government High School	10	15	1
2020	GOMEDZAP Bilingual Government High School	6	9	1
	NGOMEDZAP Technical Government High School	6	9	0
	LOBO Government High School	7	11	1
	BETARE OYA Bilingual Government High School	8	7	0
2021	BETARE OYA Technical Government High School	31	9	0
	BELABO Government High School	18	13	0
TOTAL		99	93	4

EDUCATION PROGRAM : Donation of IT equipment COTCO offers IT equipments to several higher schools in 2020 and 2021

		IT equipments donated					
				_			Processing
YEARS	UNIVERSITIES NAMES	Routeurs	FireWall	Serveurs	Switchs	Phones	Unit
2020	SUP'PTIC Yaounde	4	4	11	9	10	0
2020	IUT Ngaoundere	3	4	11	9	9	0
2021	ENSP Douala	2	2	10	9		1
	Faculty of Sciences of						
	Douala University	2	2	8	7	1	0
TOTAL		11	12	40	34	20	1





Computers donation at the Belabo government high school



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EDUCATION

TOTCO donates computers to Saint Charles LWANGA University

The University of Charles LWANGA UCL, received a batch of computers from TOTCO, to facilitate the learning process.

n May 5, 2021, the TOTCO Deputy General Manager, accompanied by several senior officials of the Company, handed over fifteen computers (including 10 desktop computers and 5 laptops) to the Saint Charles LWANGA University. The chairman of the UCL Board of Directors on behalf of the school remained grateful for this kind gesture and promised to use the donated items in the best ways possible, while ensuring effective learning and maximum output from the students.

The Board of Directors, before sending the computers to Sarh, the different work stations, took the responsibility of ensuring the proper handling and maintenance of the computers, and the quality of the measures taken by the UCL rectoral team for the deployment and usage by students. An independent audit mission was carried out at UCL in June 2021, and it was found out that there are several shortcomings in the conditions of use and maintenance of existing computer equipment. The Rector promised to correct these deficiencies as soon as possible so that the equipment received from TOTCO

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could be deployed for the start of the 2021-2022 academic year.

Since then, the learning conditions of UCL students have improved considerably, while the equipment made available is better secured and used in a more optimal way for the benefit of students. This has now been done, to the great satisfaction of the students as well as the decision-making and management bodies of the University.



Students operating these computers



ENVIRONMENT **PROTECTION**

COTCO pipeline row: Foot patrollers take up challenge

A pair of COTCO employees journeyed along the right of way pipeline to maintain its integrity and keep it in check.

OTCO has as one of its principal duties to protect the integrity of its pipeline. Local foot patrollers who carry out monthly inspections of ROW do this. One hundred and sixty (160) foot patrollers are usually recruited from the villages along the pipeline. Their job is to walk a distance between 8 to 12 km/month. The inspection of the ROW is therefore an important activity for COTCO, as these foot patrollers identify and report approximately 60% of issues on the pipeline.

It is 7 am; the sun is rising fast over the roofs in the village of Bikoé-Si, in the Lolodorf Subdivision of the Ocean Division. Mr. NLO WOLFGAN looks forward to a long day of work. Before stepping out, he refuels his energy with a hearty breakfast, and puts on his jacket and safety boots, without forgetting his protective helmet and safety glasses. Mr. NLO steps out with his backpack containing his work equipment, amongst which are a notepad, pen, an android phone, and a bottle of water to cool off the summer heat. Hanging on his shoulder is a machete, carefully stored in its sheath to help him clear his way by taming tall bushes and dead tree branches.

Ready for the day, Mr. NLO WOLFGAN goes to the meeting point with his partner, Mr. FOUDA Steve. As per COTCO safety rules, a walker never goes out alone in the pipeline right-of-way. After exchanging pleasantries, the two men take off to the point of departure, the kilometer point KP, which is the natural limit with the neighboring village. At the KP the valiant foot patrollers have their little safety meeting and revise their hazard analysis sheet.

Once all of this is done, they begin their approximately 12km walk on the Pipeline Right of Way (ROW). The journey is not an easy one as both men face a series of obstacles such as crossing streams and swamps, and climbing rocks and hills. This is how some residents of the villages along the pipeline occupy their days while being useful to the company. This activity observes and identifies abnormal situations like erosions, exposure of optic fiber cables, newly created roads, or constructions on



(From left to right) Mr. NLO and Mr. FOUDA wearing their PPE and presenting their work equpment

the ROW of the pipeline. As they go, they take pictures of any anomalies observed using their android phones. This is to ensure that their report is better exploited and the most visible landmarks recorded. The bad weather, as seen with the first rains, did not prevent the valiant foot patrollers from completing their working day thanks to the raincoats worn over their jackets.

Back in the village, after approximately six hours of work, Mr. NLO and Mr. FOUDA compiled all the data collected, including photos and personal observations, into a report destined for the supervisor as soon as possible. Thanks to training offered by COTCO on the use of applications such as Skype Mobile, their report is sent in real-time to their supervisor for

compilation. Thus ends the busy working day of the two (2) foot patrollers from the village of Bikoé-Si. What is now left is for COTCO to receive the compiled report from the supervisor of these workers: а valuable document that helps maintain the integrity of the pipeline.

To improve the inspection of the pipeline ROW by foot patrollers, COTCO implemented has а fresh approach that considers the use of new technologies for reporting by providing a telephone and solar charger to each foot patroller to improve report quality and reporting time. COTCO

also provides a complete set of PPE (coverall, hard hat, safety boots, gloves, glasses) for their protection. Besides this, they equally trained foot patrollers on the use of Android phones and Skype Mobile.

ENVIRONMENT PROTECTION



CONSERVATION OF BIODIVERSITY COTCO honors its commitments until the end

The Deng Deng National Park has benefited from the support provided by contract.

n February 17th 2012, COTCO and the Ministry of Forestry and Wildlife signed a Memorandum of Understanding (MoU) relating to the protection of biodiversity in the Deng Deng National Park. As stipulated by the agreement, COTCO endeavored to meet its annual commitments spread over 8 years, from 2014 to 2021, while operating and maintaining the Chad/ Cameroon pipeline.

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To this end, all the supports provided for in this MoU have been fully respected. In particular, COTCO has built and equipped two checkpoints for eco-guards at designated locations, as well as two barriers with padlocks at checkpoints. Twice a year, COTCO provided transport for two representatives of the Ministry in charge of protected areas and the aerial surveillance of Deng Deng National Park. It should nevertheless be noted that aerial surveillance of the park was a real challenge during the last two years of implementation of this agreement due to the impact of the COVID-19 pandemic.

In order to cover the park's vast area and monitor its



biodiversity, COTCO provided a new vehicle (4x4 pick-up double cab) for the Deng Deng National Park Conservation Department; four (4) new motorcycles to liaise between the checkpoints and their operations; logistical material and various equipment for the operating the checkpoints for 8 years.

4 ETS SOCIAL RESPONSIBILITY REPORT 2020-2021

From year 2014 to year 2021 (08 years) COTCO has contributed about CFAF 120,000,000 for:

 Construction and provision of office equipment for the two Ecoguards checkpoints;

Construction of two barriers padlocked at the checkpoints;

 Purchase of a new vehicle pick-up (four-wheels drive) double cabin for the government agency in charge of the Deng Deng National Park protection;

 Supply of 4 new motorbikes (150 cylinders) for the 2 Ecoguards checkpoints;

Supply of communication and navigation materials (04 times);

Supply of Ecoguards personal equipment (04 times);

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Supply of a set of 5 vehicles tires for the four-wheel drive

vehicle (03 times);

- Donation of 6000 liters of fuel each year (08 times);
- Donation of offices supply each year (08 times);
- Transportation of 02 MINFOF personnel for Surveillance during aerial patrol.

All these activities have been executed without incident.

This significant support has made it possible in preserving many endangered and protected species allowing their reproduction. This provides ample confirmation that COTCO's support for nature protection and biodiversity conservation in Deng Deng National Park has been implemented as planned. The commitments made by the company have been fully met until 2021, the last year of implementation of this memorandum of understanding.



SUPPORT TO LOCAL ECONOMY

COTCO engages in public information campaign

COTCO has once more engaged the public in its periodic sensitization campaign to let them know about their activities.



t is often said that knowledge is power. That is why COTCO has once again followed its routine of every three years to go closer to its neighboring communities for a public information sensitization campaign. From April to July 2021, within four months, a team of the 26 was deployed by COTCO on the field. The team comprised six Pipeline Steering and Monitoring Committee (CPSP) field inspectors, the CSR Manager, the Socioeconomic Supervisor, the Socioeconomic Coordinator, five Community Relations Officers (CRO), and 12 drivers.

The first objective of this public information campaign was to provide local administrative authorities, the first guardians of the integrity of COTCO's 890km pipeline in Cameroon's territory, and local communities with useful information related to COTCO's activities. The second objective was to identify the potential socioeconomic grievances of the populations and devise ways to properly address them.

Throughout the campaign, a series of successful meetings were held thanks

to proper planning and preparations. The meetings were announced ahead of time by the Community Relations Officer (CRO).

Announcements were made one week before the arrival of the campaign in each division. This gave local authorities ample time to prepare. From Touboro Subdivision in the North Region to that of Kribi 1 in Cameroon South Region, the team met with the 28 subdivisional Officers and 28 Mayors, 218 village Chiefs, and a population estimated at more than 5,000 individuals.

COTCO used various tools to pass different messages during the campaign. Some of them were posters with several illustrative photos, pasted on the bulletin board of each village, interviews with the locals, and quizzes on COTCO's activities. Basins, buckets, and exercise books on which were written various messages regarding authorized and unauthorized activities on the pipeline right-of-way, questions, and answers on the preservation of the integrity of the pipeline right-of-way were printed on the front page of exercise books and were distributed to men, women, and children.

Everywhere the team went, the enthusiasm was palpable. The commitments were made by the people to help COTCO preserve the integrity of the pipeline. Communities, especially the youth, expressed themselves to be very happy because the maintenance activities like grass cutting, boundaries indicator fabrication and installation

on the ROW, and foot patrol done by locals are highly appreciated by all. The maintenance and rehabilitation of water wells were also greatly appreciated by communities. All villages appreciated the new COTCO notice boards in villages, the useful messages posted on them as well as the gadgets distributed: buckets and basins. Divisional Officers visited highly appreciated COTCO initiatives as well as the gadgets distributed with a clear message for communities.

Even though COTCO has carried out many social activities in the communities since the beginning of the Chad-Cameroon Pipeline Project in 2001, it should be emphasized that the expectations of the populations are enormous and each community would like COTCO to help them realize projects in their areas such as the refurbishment of classrooms, health centers, access to water among others.

In all, the public information campaign is an effective means of dialogue and communion with people to achieve the following objectives: safeguarding the integrity of the pipeline right-ofway, building relationships of trust, and supporting people in their selfdevelopment through participatory projects. Projects selected based on socioeconomic risks will be participatory with more than 60% ownership of the project by the end-users. COTCO will encourage people to take ownership of the implementation of projects and especially their maintenance to make them sustainable.



ETS SOCIAL RESPONSIBILITY REPORT 2020-2021

The Mayo Rey's honey label coming soon on the market

brand new building, training in modern harvesting techniques and the supply of personal protective equipment are the tools provided by COTCO to the beekeepers of the Bakari and Yandéa villages in order to position themselves in the sub-region as leaders in the production of honey. The hives gradually reach maturity and already allow the harvest of the precious nectar.

Since two years as part of its social responsibility program, COTCO has been working with the beekeepers of the Bakari and Yandéa villages, with a view to improving the quality of life for the populations living near the Pipeline by improving their honey production. The launch of the activity in August 2020 made it possible to train beekeepers in modern honey production techniques. The 100 beekeepers of the two villages are now among the pioneers of modern beekeeping in the Touboro Sub Division. They will share their experiences with other members of their communities and will transmit the techniques received to their offspring. Beekeeping is a second source of income in these villages because more than 90% of its inhabitants are farmers or shepherds. Twelve months have passed since the installation of the first hives in the two villages. Their colonization by bees has been closely monitored by beekeepers. The expert is attending the harvest to ensure that the beekeepers apply the techniques received during their training and above all use their personal protective equipment wisely.

As the distance between the two villages is not negligible, COTCO has planned to build a second honey processing center in Bakari in 2022; the objective being to empower these two pioneer villages which will respectively impact the surrounding villages.

We will not have to wait long to have on our tables pure honey from these localities, treated according to the rules of the art in these buildings built and equipped according to standards.





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OTHERS ACTIVITIES

The women of COTCO bring a smile to the residents of the pilot reception center for children (Destiny Home)

ounded on December 4, 2004, the Destiny Home orphanage based in Sable, Akwa Nord, Douala 5 subdivision, is a non-profit center, created to support and supervise the most disadvantaged children in society.

The children at the center come from known and unknown sources, sent to them by the Ministry of Social Affairs.

The donation from the COTCO women's association (ASFEC) consisting mainly of shoes, school bags, socks and an envelope for payment of the remainder of the children's schooling which had not yet been settled at the school, allowed these children to express their gratitude to these women.

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ASFEC donation to Destiny Home Douala

AFSEC contributes to the development of the children of Caritas Dominique Savio, Bonapriso

COTCO Women's Association he (ASFEC), faithful to its tradition of providing help and support to deprived and disadvantaged children, visited Caritas Dominique Savio, Bonapriso in Douala.

Caritas, which works in favor of children and people in need, received from ASFEC a large donation consisting of school supplies and textbooks as well as an envelope to pay off the children's school fees.

Moved by this gesture which he described as a «gesture of the heart fueled by love and charity», the head of Caritas, on behalf of the Dominique Savio parish and the Christian community, expressed his gratitude to the ASFEC delegation. After a short ceremony dedicated to the presentation and offering of the said donations, the visit was crowned by a benediction said for ASFEC by the presiding father.



CSR MAPPING

CSR projects-initiatives mapping with ArcGIS

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PIPELINE Right of Way (ROW)



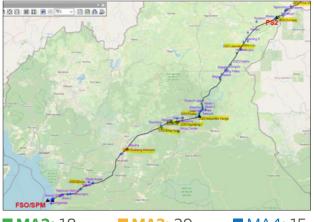
Compensation Schools: 26

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07 Schools rehabilitated by COTCO CSR since 2017



Water Wells: 62 **20 WW** rehabilitated by COTCO in 2020



MA2: 18 **MA3**: 29 **MA4: 15**

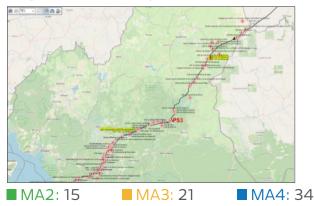
ROW Villages: 228



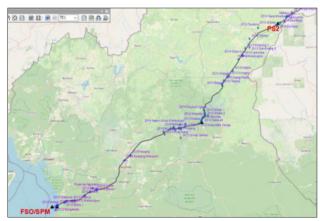
Health Facilities: 70

02 Health Facilities rehabilitated by COTCO CSR since 2017: Mbarang Integrated Health Center, and Nanga-Eboko District Hospital

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WW constructed by COTCO since 2012



CSR MAPPING



School prize awards

Vouchers offered to the 3 first best students in each class/section, exchangeable with school approved books **2020:** Bipindi **2021:** Mbandjock

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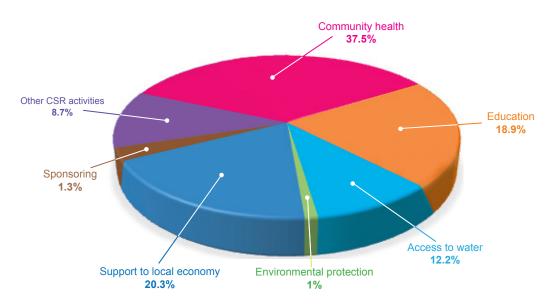
CSR initiatives costs

TOTCO and COTCO CSR initiatives

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CSR costs in XAF	2020	2021	Total	%
Community health	100 911 038	90 425 121	191 336 159	37.5%
Education	47 196 881	49 042 794	96 239 675	18.9%
Access to water	46 805 618	15 193 274	61 998 892	12.2%
Environmental protection	4 032 100	1 189 200	5 221 300	1.0%
Support to local economy	66 871 326	37 006 543	103 877 869	20.3%
Sponsoring	6 368 812	0	6 368 812	1.3%
Other CSR activities	17 240 967	27 211 851	44 452 818	8.7%
TOTAL	289 426 742	220 068 783	509 495 525	

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